Wolverhampton licence conditions: questions and answers

44 practice questions for the City of Wolverhampton Council taxi and private hire knowledge test, with answers and explanations at the end.

Free from taxiknowledgetest.co.uk. Not an official council document: check your council's current guidance.

Questions

Reporting to the council

1. **You move to a new address. How long do you have to tell the council?**
   - ☐ A. 7 working days
   - ☐ B. 48 hours
   - ☐ C. 14 days
   - ☐ D. 28 days

2. **You are arrested, but the police do not charge you. What must you do?**
   - ☐ A. Nothing, because you were not charged
   - ☐ B. Tell the council only if you are later convicted
   - ☐ C. Tell the council when you next renew your licence
   - ☐ D. Tell the council within 48 hours

3. **Your operator has already told the council about a caution you received. Do you still need to report it yourself?**
   - ☐ A. Yes, you must report it yourself
   - ☐ B. No, the operator's report is enough
   - ☐ C. No, the police will tell the council
   - ☐ D. Only if the council writes to ask you

4. **You receive a notice of intended prosecution for speeding. When must you tell the council?**
   - ☐ A. Only if you are found guilty in court
   - ☐ B. Within 14 days of the court date
   - ☐ C. Within 48 hours
   - ☐ D. Only if you get 6 points or more

5. **You lose your driver badge. What must you do?**
   - ☐ A. Keep working and report it at your next renewal
   - ☐ B. Report it within 14 days; replacements are free
   - ☐ C. Report it within 48 hours and buy a new one
   - ☐ D. Make your own badge until a new one arrives

6. **Your doctor tells you that you have a condition that must be reported to the DVLA. What must you do?**
   - ☐ A. Stop driving at once and tell the council
   - ☐ B. Keep driving until your next medical
   - ☐ C. Tell your operator, but carry on working
   - ☐ D. Work only daytime shifts until it is better

7. **Your status on the DBS Update Service changes. What must you do within 48 hours?**
   - ☐ A. Tell your operator and wait for the council to call
   - ☐ B. Cancel your Update Service subscription
   - ☐ C. Nothing until your licence is due for renewal
   - ☐ D. Show you have applied for a new DBS certificate

8. **A licensed vehicle is involved in a road traffic collision. By when must the proprietor tell the council?**
   - ☐ A. Within 7 days, using the council's accident form
   - ☐ B. As soon as possible, and within 72 hours
   - ☐ C. Within 14 days
   - ☐ D. Only if someone is injured

Badges, DBS and medicals

9. **How must you wear your badge while doing private hire work in Wolverhampton?**
   - ☐ A. Round your neck on the council lanyard, photo showing
   - ☐ B. Clipped to the sun visor, where the passengers can see it
   - ☐ C. In your pocket, ready to show if asked
   - ☐ D. Stuck to the windscreen, facing outwards

10. **You grow a full beard and look very different from your badge photo. What do the conditions say?**
    - ☐ A. Nothing, as long as your name is correct
    - ☐ B. You must shave before every shift
    - ☐ C. Buy a new badge with a current photo
    - ☐ D. The council will send a new badge free

11. **How much does the council charge for replacement driver badges?**
    - ☐ A. £20 for one badge, collected in person
    - ☐ B. £5 for two badges, delivered
    - ☐ C. £37 for one badge, delivered
    - ☐ D. £50 for two badges, collected

12. **What kind of DBS certificate must a Wolverhampton driver licence applicant provide?**
    - ☐ A. A basic certificate dated within the last twelve months
    - ☐ B. A standard certificate from any past or current employer
    - ☐ C. A police letter from the country where you were born
    - ☐ D. Enhanced, with barred list checks, on the Update Service

13. **What happens if your DBS certificate is not subscribed to the Update Service?**
    - ☐ A. Your application is refused at once
    - ☐ B. You only get a six-month licence
    - ☐ C. You get a three-year licence but pay more
    - ☐ D. You must retake the knowledge test

14. **What medical standard must a Wolverhampton driver meet?**
    - ☐ A. DVLA Group 1, the same as a car driver
    - ☐ B. A letter from any doctor saying you are well
    - ☐ C. An eye test from an optician only
    - ☐ D. DVLA Group 2, on the council's D4 form

15. **How long must you have held a full DVLA driving licence before you can apply?**
    - ☐ A. At least 12 months
    - ☐ B. At least six months
    - ☐ C. At least 3 years
    - ☐ D. At least 5 years

16. **Since the age of 18 you have lived abroad for four months in a row. What extra document will the council need?**
    - ☐ A. A letter from your employer in that country
    - ☐ B. A copy of your passport stamps only
    - ☐ C. A certificate of good character or conduct
    - ☐ D. Nothing, as long as you are back in the UK

Conduct, smoking and passengers

17. **Which clothing rule is in the Wolverhampton private hire driver conditions?**
    - ☐ A. You must wear a white shirt and a tie
    - ☐ B. You must wear a council uniform jacket
    - ☐ C. Upper arms and shoulders must be covered
    - ☐ D. You may wear any clothes if they are clean

18. **Which shoes may you wear while driving a Wolverhampton PHV?**
    - ☐ A. Shoes covering the whole foot to the ankle
    - ☐ B. Sandals, as long as they have a back strap
    - ☐ C. Any shoes, as long as they are clean
    - ☐ D. Slippers, but only on short local journeys

19. **A passenger gives you her phone number and says, "Text me some time." What should you do?**
    - ☐ A. Save it, as long as you only text after work
    - ☐ B. Save it, but do not tell your operator about it
    - ☐ C. Keep it in case she leaves something in the car
    - ☐ D. Politely refuse; you must not keep her details

20. **Can you eat while driving a passenger?**

- ☐ A. Yes, if the passenger agrees
- ☐ B. No, but you may drink water if it is safe
- ☐ C. Yes, on journeys over one hour
- ☐ D. No, and you cannot drink anything at all either

21. **A passenger is in your PHV. When can you play the radio or music?**

- ☐ A. Only when the passenger asks for it
- ☐ B. At any time, at a low volume
- ☐ C. Only on journeys longer than 30 minutes
- ☐ D. Only between 7am and 11pm

22. **You feel very sleepy on a motorway with a passenger. What should you do?**

- ☐ A. Pull onto the hard shoulder for a short rest
- ☐ B. Open the window and drive faster to finish the trip
- ☐ C. Stop at a safe place, such as services, and rest
- ☐ D. Stop in an emergency area and sleep

23. **A passenger lights a vape in your PHV. What do the conditions say?**

- ☐ A. Passengers may vape, as long as a back window is open
- ☐ B. Nobody may; report it to the operator after the trip
- ☐ C. Only you are banned; passengers may vape freely
- ☐ D. Vapes are allowed; only cigarettes are banned

24. **A driver is caught smoking in their licensed vehicle for the first time. What does the Wolverhampton policy normally do?**

- ☐ A. Give the driver a verbal warning only
- ☐ B. Revoke the licence, with no new one for 12 years
- ☐ C. Ask the driver to pay a £20 fee
- ☐ D. Suspend the licence for up to 6 months

25. **A customer asks for a receipt. Which of these must it include?**

- ☐ A. The passenger's home address and postcode
- ☐ B. The operator that accepted the booking
- ☐ C. Your own home address
- ☐ D. The roads you used on the journey

26. **A passenger leaves a phone in your car. What must you do?**

- ☐ A. Keep it at home for 7 days in case the owner calls you
- ☐ B. Hand it in at any police station within a month
- ☐ C. Leave it in the car until the next shift
- ☐ D. Tell the operator now; take it to them within 48 hours

Vehicles, cameras and data

27. **When must you do the daily walkaround check of your PHV, and how long must you keep the records?**
    - ☐ A. Before driving each day; keep records 15 months
    - ☐ B. Once a week; keep the records for 1 month
    - ☐ C. Only before an MOT; keep records for 12 months
    - ☐ D. At the end of each shift; no records are needed

28. **How old can the tyres on a Wolverhampton licensed vehicle be, including the spare?**
    - ☐ A. No more than five years since they were fitted
    - ☐ B. Any age, if the tread is over 1.6mm
    - ☐ C. No more than ten years since they were made
    - ☐ D. No more than ten years, except the spare

29. **Can you hang an air freshener from the rear-view mirror of your licensed vehicle?**
    - ☐ A. Yes, as long as it is small and does not swing
    - ☐ B. Yes, if it does not show a logo
    - ☐ C. No, nothing may hang from the mirror
    - ☐ D. Yes, but only outside Wolverhampton

30. **What do the conditions say about 3D, 4D, ghost or sticker number plates?**
    - ☐ A. Banned; the licence is normally revoked
    - ☐ B. They are allowed if the letters are legal size
    - ☐ C. They are allowed on the front plate only
    - ☐ D. They need approval from the operator

31. **Your licensed vehicle has CCTV. Who is the 'data controller' for the footage?**
    - ☐ A. City of Wolverhampton Council
    - ☐ B. The camera supplier
    - ☐ C. The West Midlands Police
    - ☐ D. The vehicle licence holder

32. **How long should CCTV footage from a licensed vehicle normally be kept?**
    - ☐ A. 7 days, unless the passenger complains
    - ☐ B. 31 days, unless lawfully shared
    - ☐ C. 6 months, in case of complaints
    - ☐ D. Until the vehicle licence ends

33. **Your dashcam records a passenger behaving very badly. Can you post the clip on social media?**
    - ☐ A. No, it is unlawful to post it
    - ☐ B. Yes, if you blur the passenger's face
    - ☐ C. Yes, if the passenger was rude to you
    - ☐ D. Yes, on WhatsApp but not on Facebook

34. **What are the rules for a dashcam in a Wolverhampton licensed vehicle?**

- ☐ A. It may record sound if a sign is shown inside
- ☐ B. It may face inwards if the passenger agrees
- ☐ C. Facing out, no passengers seen, no sound
- ☐ D. It needs no ICO registration

35. **What does 'ultra-low emission vehicle' mean in the Wolverhampton policy?**

- ☐ A. A vehicle that runs on diesel only
- ☐ B. A vehicle that emits less than 75g of CO2 per km
- ☐ C. Any vehicle under five years old
- ☐ D. A vehicle that emits less than 150g of CO2 per km

Fitness, points and enforcement

36. **Wolverhampton uses one main question to decide if a driver is 'fit and proper'. What is it?**

- ☐ A. Has this person held a full driving licence for over five years?
- ☐ B. Does this person know the city's roads well?
- ☐ C. Has this person paid all their licence fees?
- ☐ D. Would you let someone you care for travel alone with them?

37. **How does the council treat a police caution?**

- ☐ A. As less serious, because there was no court
- ☐ B. In exactly the same way as a conviction
- ☐ C. It ignores cautions older than one year
- ☐ D. Only as a note on your file

38. **Can the council take spent convictions into account?**

- ☐ A. No, spent convictions must be ignored
- ☐ B. Only if they are less than five years old
- ☐ C. Only if they were for driving offences
- ☐ D. Yes, spent or not

39. **You get 3 penalty points for a single minor traffic offence. What does the council normally do?**

- ☐ A. Give you a written warning
- ☐ B. Revoke your licence for 5 years
- ☐ C. Suspend your licence for 6 months
- ☐ D. Make you take the knowledge test again

40. **You reach 6 or more current penalty points from repeat minor offences. What does the council normally do?**

- ☐ A. Give a second written warning and a training course
- ☐ B. Nothing at all until the driver reaches 12 points
- ☐ C. Revoke or refuse to renew; no new licence for 5 years
- ☐ D. Suspend the licence for two weeks, then restore it

41. **A driver is convicted for the first time of using a mobile phone while driving. What does the policy normally do?**

- ☐ A. Give the driver a written warning and nothing more
- ☐ B. Suspend the licence for up to 2 months, then review
- ☐ C. Revoke or refuse to renew; no new licence for 7 years
- ☐ D. Ask the driver to pay for a phone holder

42. **A driver breaks a licence condition for the first time. What does the policy normally do?**

- ☐ A. Suspend the licence for up to 2 months
- ☐ B. Revoke the licence, with no new one for 7 years
- ☐ C. Nothing, the first breach is ignored
- ☐ D. Give a £100 fine

43. **An applicant does not declare a conviction on their application form. What normally happens?**

- ☐ A. The council adds the conviction to the file and carries on
- ☐ B. The applicant pays a late declaration fee
- ☐ C. Nothing, if the conviction is spent
- ☐ D. Refused, or revoked if granted; they may be prosecuted

44. **An existing Wolverhampton driver fails the council's driver training programme. What normally happens?**

- ☐ A. Nothing, if they have driven for many years
- ☐ B. Normally revoked or not renewed
- ☐ C. They get a written warning
- ☐ D. They can keep working and never resit

Answers

1. **B. 48 hours.** You must tell the licensing authority within 48 hours of any change to your name, address, phone number or email address.
2. **D. Tell the council within 48 hours.** You must notify the council within 48 hours of any arrest, police investigation, charge, bail, caution, warning or interview under caution, not only convictions.
3. **A. Yes, you must report it yourself.** The conditions say the driver must make the notification themselves, even if a third party has already told the licensing authority.
4. **C. Within 48 hours.** A notice of intended prosecution, driving licence points and endorsements must all be reported to the council within 48 hours.
5. **C. Report it within 48 hours and buy a new one.** The driver must report the loss of their badge to the council within 48 hours and purchase a replacement.
6. **A. Stop driving at once and tell the council.** If a medical condition must be reported to the DVLA, or means you no longer meet the Group 2 standard, you must stop driving immediately and report it to the council.
7. **D. Show you have applied for a new DBS certificate.** If your certificate status on the Update Service changes, or you change your name, you must give the council evidence within 48 hours that you have applied for a new DBS certificate.
8. **B. As soon as possible, and within 72 hours.** The vehicle conditions say the proprietor must notify the council as soon as reasonably practicable, and in any case within 72 hours, of any road traffic collision involving the vehicle.
9. **A. Round your neck on the council lanyard, photo showing.** You must carry the badge on the council-issued lanyard at all times when driving a PHV, and wear it around your neck with your name and photo visible while doing private hire work.
10. **C. Buy a new badge with a current photo.** Passengers and officers must be able to recognise you from your badge photo. If your appearance changes a lot, or an officer tells you to, you must buy a new badge with a current photograph.
11. **B. £5 for two badges, delivered.** The council's fee table and FAQs list replacement driver badges at £5 for two, delivered. (£37 is the fee for replacement vehicle plates.)
12. **D. Enhanced, with barred list checks, on the Update Service.** All driver applicants must provide a full enhanced DBS certificate with barred list checks that is subscribed to the DBS Update Service. Basic DBS certificates are for vehicle and operator licence applicants.
13. **B. You only get a six-month licence.** DBS certificates not on the Update Service mean the licence is issued for six months only. Without the Update Service you must give a new enhanced certificate every six months.
14. **D. DVLA Group 2, on the council's D4 form.** All driver applicants must give a completed medical certificate, including the DVLA D4 form, showing they meet the Group 2 standard for vocational drivers.

15. **A. At least 12 months.** The council requires a full DVLA driving licence that you have held for at least 12 months.
16. **C. A certificate of good character or conduct.** If you have been outside the UK for three or more months continuously since age 18, you need a certificate of good character or good conduct, or an equivalent. Documents not in English need a notarised translation at your own cost.
17. **C. Upper arms and shoulders must be covered.** Drivers must wear clean clothes in good condition, with no offensive or political words or graphics, and the upper arms and shoulders must be covered.
18. **A. Shoes covering the whole foot to the ankle.** The conditions say the driver must wear shoes which cover the foot completely to the ankle.
19. **D. Politely refuse; you must not keep her details.** You must not ask for or keep a passenger's personal contact information, or try to start a personal relationship with a passenger.
20. **B. No, but you may drink water if it is safe.** The driver must not eat during the journey but may drink water if it is safe to do so. It is your choice whether passengers may eat or drink.
21. **A. Only when the passenger asks for it.** Radios and music players, other than equipment for messages about the job, must not be played unless the passenger asks.
22. **C. Stop at a safe place, such as services, and rest.** You must not drive when tired, and must stop in a safe place to rest. The conditions say this must not be an emergency area or the hard shoulder of a motorway.
23. **B. Nobody may; report it to the operator after the trip.** Smoking of any kind, including e-cigarettes and vapes, is not allowed by anyone in the vehicle at any time. If a customer smokes, report it to the operator immediately after the journey.
24. **D. Suspend the licence for up to 6 months.** Smoking in a licensed vehicle is an offence under the Health Act. A first offence normally leads to a suspension of up to 6 months; repeat offences normally lead to revocation.
25. **B. The operator that accepted the booking.** A receipt must show your name or licence number, the vehicle registration or licence number, the date and time, the fare paid and the operator that accepted the booking.
26. **D. Tell the operator now; take it to them within 48 hours.** Search the vehicle after every journey. Any lost property must be reported to the operator for that booking immediately and taken to that operator within 48 hours.
27. **A. Before driving each day; keep records 15 months.** Each day, before taking charge of the vehicle, you must do the walkaround check set by the council, record it and keep the records for at least 15 months.
28. **C. No more than ten years since they were made.** All tyres, including the spare or kit, must meet the manufacturer's specification and the legal tread rules, and must not have been made more than ten years ago.
29. **C. No, nothing may hang from the mirror.** The conditions say no items are to be hung from or attached to the rear-view mirror.

30. **A. Banned; the licence is normally revoked.** 3D, 4D, ghost or sticker registration plates are strictly prohibited on licensed vehicles and will normally result in the vehicle licence being revoked. Drivers must not use a PHV that has one.
31. **D. The vehicle licence holder.** Under the Taxi CCTV Policy, the vehicle licence holder is the data controller and must be registered with the Information Commissioner's Office (ICO). The council is not the data controller.
32. **B. 31 days, unless lawfully shared.** Data should be deleted after 31 days unless it has been legitimately shared, for example with the police. It must be encrypted and protected from unauthorised access.
33. **A. No, it is unlawful to post it.** Uploading CCTV or dashcam footage to social media has no lawful basis and is prohibited, even if it shows bad behaviour. You could face prosecution and an ICO fine.
34. **C. Facing out, no passengers seen, no sound.** Only external-facing dashcams that do not record audio are permitted. Passengers must not be visible, and the system must be registered with the ICO.
35. **B. A vehicle that emits less than 75g of CO2 per km.** The policy defines an ultra-low emission vehicle as one that emits less than 75g CO2/km. There are no age limits on these vehicles.
36. **D. Would you let someone you care for travel alone with them?** Decision officers ask whether, on the information before them, they would allow a person they care for to travel alone in a vehicle driven by this person at any time of day or night.
37. **B. In exactly the same way as a conviction.** A caution can only be given after an admission of guilt, so the council treats it in exactly the same way as a conviction. Fixed penalties and community resolutions are treated the same way too.
38. **D. Yes, spent or not.** Taxi licensing is an exception to the Rehabilitation of Offenders Act, so the council can take into account all convictions, whether spent or not.
39. **A. Give you a written warning.** A single offence with up to 3 current penalty points normally results in a written warning.
40. **C. Revoke or refuse to renew; no new licence for 5 years.** Repeat offences adding up to 6 or more current penalty points normally lead to revocation or refusal to renew, and no new licence for 5 years.
41. **C. Revoke or refuse to renew; no new licence for 7 years.** Breaking the rules on control of the vehicle, such as using a mobile phone, is treated very seriously. A first offence normally leads to revocation, with no new licence for 7 years.
42. **A. Suspend the licence for up to 2 months.** A first breach of licence conditions or byelaws normally leads to suspension for up to 2 months. This may be reduced by doing a targeted training course at your own cost.
43. **D. Refused, or revoked if granted; they may be prosecuted.** Any dishonesty in the application, such as failing to declare convictions, will normally result in refusal or revocation and may lead to prosecution.

44. **B. Normally revoked or not renewed.** All applicants and licence holders must complete the council's driver training programme. An existing driver who fails it will normally have their licence revoked or refused renewal.

Sources

- Hackney Carriage and Private Hire Vehicle Licensing Policy (includes licence conditions, Taxi CCTV Policy, Guidelines on Fitness and Propriety and fees), City of Wolverhampton Council, File dated 12 June 2026; policy approved by the Regulatory Committee on 1 October 2025; CCTV policy section revised 3 June 2026. Checked 29 October 2026. https://www.wolverhampton.gov.uk/sites/default/files/2026-06/Hackney%20Carriage%20and%20Private%20Hire%20Vehicle%20Licensing%20Policy%20-%2012.06.2026.pdf
- Guidelines on Fitness and Propriety 2025, City of Wolverhampton Council, Approved by the Regulatory Committee on 1 October 2025; the same text is also inside the licensing policy PDF. Checked 29 October 2026. https://www.wolverhampton.gov.uk/sites/default/files/2025-10/2025-Guidelines-on-Fitness-and-Propriety-061025.pdf
- Taxi licence FAQs, City of Wolverhampton Council, Page last updated 2 September 2026. Checked 29 October 2026. https://www.wolverhampton.gov.uk/licences/taxi-licences/taxi-licence-faqs
- Private hire driver licence: apply online, City of Wolverhampton Council, Page last updated 5 October 2026. Checked 29 October 2026. https://www.wolverhampton.gov.uk/licences/taxi-licences/apply-online